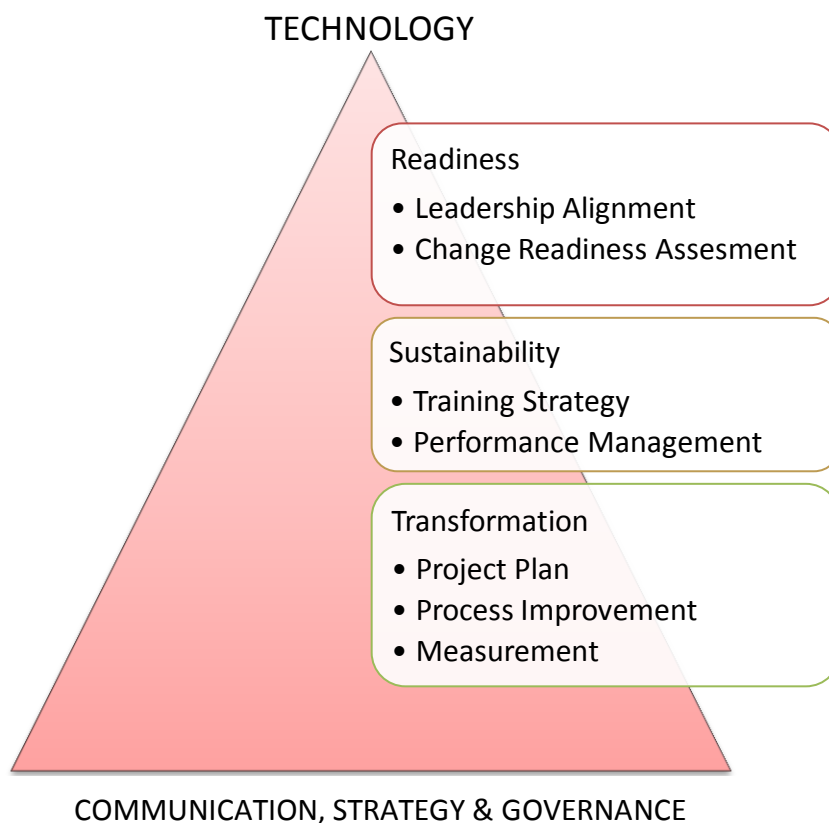


EXPAND smERP – Organizational Change Management

Successful ERP implementations are much about people and processes as much as about technology. As part of an effective EXPAND smERP implementation, eDominator helps clients develop, actualize and sustain long-term organizational changes to best realize the measurable business improvements enabled by their new technology.

Change management is a key feature of eDominator’s holistic methodology and our approach addresses the entire organisation, from sponsorship and leadership through to end-user enablement.



ERP implementations provide significant benefits to organizations, and the following organizational challenges have to be met:

- Eliminated processes
- Re-engineered processes and workflows
- Changes to employee roles and responsibilities

eDominator helps its clients as they navigate their way through these organizational complexities. We assist our clients in

- Business process management and improvement
- Organizational Readiness Assessment

- ERP organizational assessment, change, design and support
- ERP performance measurement and optimization
- Training needs analyses and content development
- Training delivery and follow-up
- Communications planning and execution

We continue to ensure clients realize gains by addressing the “human factor” – an oftentimes overlooked but critical element of any successful technology initiative. Working with staff to ensure familiarity with the software as well as any changed roles, responsibilities or processes, eDominator is able to increase both employee buy-in and overall operational productivity.

For more information, email info@edominator.com